

**Strengthening Capacities and Mechanisms for Enhancement of Quality Assurance System in
Higher Education in Bosnia and Herzegovina
SMEQA**

Project number 101128889-ERASMUS-EDU-2023-CBHE-STRAND 3

Training of Experts

Strengthening capacities of the quality assurance in higher education system

AGENDA

**LOCATION: University of Mostar, Matice hrvatske bb, Conference Room (SUM TV
building, 1st floor)**

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“TRAINING OF EXPERTS “ Tuesday, 16th June 2026, Mostar		
9:30 – 10:00	Registration of participants	
10:00 – 10:10	Opening and Welcome Remarks	University of Mostar representative HEA representative Project coordinator
10:10 – 10:15	Short introduction to the agenda and purpose and methods of training	HEA representative
10:15 – 10:35	<i>Croatian Experience: Training of Experts</i> <ul style="list-style-type: none">• Presentation o AZVO experience in expert training• Overview of good practices in capacity building and selection of experts	AZVO representative



10:35-12:10	<p>Simulation of Experts Preparation Phase</p> <ul style="list-style-type: none"> • Analysis of Self-Evaluation Report (<i>SER</i>) –selected excerpts: Individual work ‘15 • Introduction to the group work and site visit methodology ‘15 • Group work according to given roles ‘60 	Individual and Group Work
12:10– 12:30	Coffee break	
12:30 - 13:30	<p>Site Visit Simulation Phase</p> <ul style="list-style-type: none"> • Introduction to simulation of the interviews ‘10 • Group 1: Simulation of interview process ‘20 • Group 2: Simulation of interview process ‘20 	Plenary session
13: 30 - 14:00	<p>Site Visit Simulation Phase</p> <ul style="list-style-type: none"> • Focus on collected evidence, criteria assessment and preparation for the oral report • Lessons learned 	Work in groups
14:00 – 15:00	Lunch Break	
15:00- 15.15	<p>Oral reporting</p> <ul style="list-style-type: none"> • Introduction to session • Group 1: Presentation of oral report by the expert panel chair 5’ • Group 2: Presentation of oral report by the expert panel chair 5’ 	Expert panels chairs
15:15 – 16:15	<p>Feedback from Groups and Discussion</p> <ul style="list-style-type: none"> • Plenary discussion on key observations 	Plenary Session
16:30– 17:00	<p>Importance of Reporting</p> <ul style="list-style-type: none"> • Guidelines for structured reporting • Clarity, objectivity and evidence- based writing • Discussion • Wrap-up and Closing remarks 	Plenary Session HEA representative