

Strengthening Capacities and Mechanisms for Enhancement of Quality Assurance System in
Higher Education in Bosnia and Herzegovina
SMEQA

Project number 101128889-ERASMUS-EDU-2023-CBHE-STRAND 3

Workshop on external quality assurance support
Strengthening capacities of the quality assurance in higher education system

AGENDA

LOCATION : University of Zenica, Faculty of Engineering and Natural Sciences
(Fakultet inženjerstva i prirodnih nauka)
Travnička cesta 1, 72000 Zenica, Bosnia and Herzegovina

Contacts: Prof. dr. sc. Malik Čabaravdić, malik.cabaravdic@unze.ba

Amra Muslić-Halilović, amra.muslic@unze.ba

Slavica Škoro, slavica.skoro@hea.gov.ba

Project e-mail: smeqa@unze.ba

WORKSHOP :		
“Data collection and statistical data processing institutional and study program level“		
Thursday, 27th Novembar 2025, Zenica		
9:30 – 10:00	Registration of participants	
10:00 – 10:10	Opening and Welcome Remarks	UNZE representative Prof. dr Enes Hašić, HEA director Project coordinator
10:10 – 10:15	Aims and objectives of the workshop	HEA representative
10:15 – 11:00	<i>From Data to Recommendation: Applying Data Collection and Analysis for development of higher education in Bosnia and Herzegovina</i>	HEA representative



11:00 - 11:30	<i>From Data to Policy: The Use of Higher Education Data for Development, Planning, and Monitoring – A Ministry Perspective</i>	Representative of Ministry of Herzegovina - Neretva Canton
11:30– 12:00	Coffee break	
12:00 - 12:45	<i>Managing data within Croatia's Higher Education System: ASHE Experience</i>	ASHE representative
12: 45 - 14:00	Lunch break	
14:00– 14:15	Getting Ready for Group Work: Briefing on objectives and outputs	HEA representative
14:15– 15:15	<p>Group Exercise: <i>Sharing Institutional Experiences and Challenges</i> Guidelines:</p> <ul style="list-style-type: none"> • Institutional Level: Focus on valuable datasets, tools, and approaches used across the institution. • Study Program Level: Highlight key indicators, stakeholder communication, and practices specific to study programs 	Working groups: Representatives of HEIs and Representatives of Ministries
15: 15 – 15:30	Coffe break	
15:30– 16:00	Presentation of working groups outputs	Working groups Rapporteurs
16:00– 17:00	Qaulity Board Meeting	Representative of University of Banja Luka Quality Board
17:00 – 17:15	Wrap-Up and Closing Remarks	HEA representative