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**Strengthening Capacities and Mechanisms for Enhancement of Quality Assurance System in
Higher Education in Bosnia and Herzegovina
SMEQA**

Project number 101128889-ERASMUS-EDU-2023-CBHE-STRAND 3

Workshop on external quality assurance support
Strengthening capacities of the quality assurance in higher education system
24th and 25th March 2025
Banja Luka, Bosnia and Herzegovina

AGENDA

**LOCATION: University of Banja Luka, Faculty of Political Sciences, Amphitheater
Bulevar vojvode Petra Bojovića 1A, 78000, Banja Luka, Bosnia and Herzegovina
Date: 24th and 25th March 2025 (Monday and Tuesday)**

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DAY 1		
Monday, 24 March 2025, University of Banja Luka		
9:30 – 10:00	Registration of participants	
10:00 – 10:15	Welcome note	SMEQA Team, University of Zenica,
10:15 – 10:45	Role of QA agencies in national higher education system	Representatives of AZVO & NAKVIS
10:45 – 11:15	Interactive part with participants	Representatives of AZVO & NAKVIS
11:15 – 11:40	<i>Coffee break</i>	
11:40 – 12:15	Dialogue with policy makers and other authorities	Representatives of AZVO and NAKVIS



12:15 – 12:45	Interactive part with participants	Representatives of AZVO and NAKVIS
12:45 – 14:15	<i>Lunch break</i>	
14:15 – 15:00	Support to higher education institutions – educational activities provided by QA agencies	Representatives of AZVO and NAKVIS
15:00 – 15:30	Interactive part with participants	Representatives of AZVO and NAKVIS
15:30 – 15:50	<i>Coffee break</i>	
15:50 – 16:30	Lessons learned – discussion	Representatives of AZVO and NAKVIS

DAY 2		
Tuesday, 25 March 2025, University of Banja Luka		
9:30 – 10:00	Registration of participants	
9:30 – 10:15	Education for the experts in QA procedures	Representatives of AZVO and NAKVIS
10:15 – 10:45	Interactive part with participants	Representatives of AZVO and NAKVIS
10:45 – 11:10	<i>Coffee break</i>	
11:10 – 11:30	HEA experience in education of the experts	Representative of HEA
11:30 – 12:00	Interactive part with participants	Representative of HEA
12:00 – 12:30	Role of the students in QA system – educational activities for students	Representatives of AZVO and NAKVIS
12:30 – 13:00	Lessons learned – discussion	
13:00 – 13:30	Conclusions and closing of the Workshop	
13:30 – 14:30	<i>Lunch break</i>	
14:30 – 15:30	Consortium meeting: Financial and Administrative aspects of reporting	Representative of University of Zenica
15:30 – 16:30	Action plan for the next 12 months of the project realisation	Representative of University of Zenica
16:30 – 17:00	Project management and closing remarks	Representative of University of Zenica